SBI Customer Care - Case - 408699436 - has been resolved

1 message

SBI - Customer Service <noreply.crm@alerts.sbi.co.in>   Fri, Mar 15, 2024 at 6:08 PM
Reply-to: noreply.crm@alerts.sbi.co.in
To: PRADYUMNTIWARI8439@GMAIL.COM <PRADYUMNTIWARI8439@gmail.com>

Dear Sir/Madam,

Thank You for Banking with us. Customer Care Case: 408699436 for BHIM SBI PAY(UPI) - UPI PAYMENT/TRANSFER - AMOUNT TRANSFERRED INTO WRONG ACCOUNT. has been Resolved. In Case of any further queries please contact our Customer Care Team or visit your nearest Branch.

Please find the resolution below:

We would like to inform you that for merchant transaction there is no option to raise a wrong transaction chargeback. Hence we request you to get in touch with merchant bank (Axis Bank) and account number (1000129101465)

Please help us to serve you better by providing your valuable feedback by visiting the given link https://crcf.sbi.co.in/ccf/home/CRMChannelFeedback?CaseID=408699436&TxnDate=15-03-2024 or call on our Toll Free Numbers 1800 2100 or 1800 1234. The feedback may be provided within 7 days. No personal information would be captured.

This is a System Generated Email, Please Do Not Reply

Thank you,

SBI Bank Customer Care